

Refund Limit Change Request Form

Important:

- Refund limits exist to protect your business from refund fraud. Increases to your refund limit increase your potential losses as you are responsible for refund fraud.
- We reserve the right to decline this request and/or choose a more suitable limit for you.
- Please complete this form in full and return to merchantmaintenance@cba.com.au for permanent increases/decreases
 or to 24Hr HelpDesk@cba.com.au for temporary increases.

Section 1 – Nominate your	request type			
☐ Permanent increase				
☐ Permanent decrease				
☐ Temporary increase. Plea	se indicate the required per	riod for the change		
	d Date	3		
Why do you require this refu	nd limit change?			
Section 2 – Your merchant	details			
_egal and/or trading name	dotalis			
Merchant number(s)				
5 3 5 3 1 0 9				
Section 3 – Your terminal(s) and limit details			
		under the merchant number(s)?		
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